



Marin Shakespeare Volunteer Usher Team Guidelines

Thank you for your interest in our Volunteer Program. We are grateful to all of the hard-working volunteers who make up Marin Shakespeare's diverse Volunteer Team! We could not enjoy the success of our performance season without our volunteers' generous service, commitment of time, and love of the arts!

Anyone over the age of 18 may participate as a Volunteer. *With parent/guardian permission, youth age 15 and above may also participate and receive High School Community Service credit.* We require neat and clean appearance, courteous attitude, and good communication skills from our Volunteers. Due to the physical demands of working in an outdoor amphitheater, and for the safety of our patrons and volunteers, we request that volunteering individuals be free from physical limitations that would prevent walking, lifting, or navigating terrain outdoors. We encourage Volunteer Ushers to attend the pre-season Volunteer Meet & Greet.

Volunteer Usher Rules

1. Volunteer Ushers must arrive and report to the ticket booth (by the main entrance) one and a half hours prior to showtime to meet the House Manager.
2. For safety, Volunteers should disclose any physical limitations that will limit access to all levels of the theatre.
3. Volunteers may reserve seats in the seating area, but should be prepared to work even after the play begins, when necessary.
4. Volunteers must have great people skills. Volunteers may be required to deal with a wide range of challenging situations that may occur while assisting audience members.
5. Volunteers should familiarize themselves with the schedule of performances, reserved seating at the theatre, location of the restrooms, concessions, and exits. In case of an emergency, report to the House Manager who will contact the appropriate authority.
6. Volunteers are expected to stay after the performance ends and assist with clean up.
7. Volunteers may not use cell phones, cameras, or recording devices of any kind in the Amphitheater while on duty.
8. Volunteers should maintain a clean appearance and dress in casual, theatre-appropriate attire ("business-casual" or fancier, if you want!). We recommend the following:
 - Layers and hat/sunscreen for afternoon shows.
 - Sweater/jacket/coat for cooler evenings.
 - No high heels or open-toed shoes, as the amphitheater paths are uneven.

If you are interested in applying for the Marin Shakespeare SuperVolunteer Usher Team, or have questions regarding special circumstances (mobility issues, cannot attend scheduled training) contact Trevor Hoffmann at info@marinshakespeare.org, or sign up directly for Orientation and a shift from our [Volunteer Page](#).